

## **FAASTeam Maintenance Safety Tip**

*By Western-Pacific FAASTeam*

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### **Just Say “NO”**

It is your duty and responsibility as a professional AMT to be assertive and just say “NO” when you have concerns. If you are familiar with the 12 main causes of maintenance human factor errors called the Dirty Dozen you will recall **Lack of Assertiveness** is one of them. The job you do requires that you must be assertive. A good safety culture starts from within.

Remember this-- whether someone else is assigning the work or it is self imposed, if your conscience or “gut” feeling tells you that you are about to do something you sense is wrong, then STOP. Reassess, communicate, discuss, inquire, verify, or validate before going any further. If you do this when you get that “gut message” you will be performing at the highest standards of conduct and moral judgment. This is what professionals like you do. Isn’t this what you expect an auto mechanic to do when he is overhauling the brakes on you teenage daughter’s car?

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The FAA Safety Team (FAASTeam) is committed to helping you achieve the highest level of safety by providing "tools" and resources to enhance your knowledge and proficiency . For more information on maintenance safety, go to

<http://faasafety.gov/AMT/pub/mh.aspx>

Send your suggestions for improving maintenance safety to [AMT@FAASafety.gov](mailto:AMT@FAASafety.gov)